

TANNER FILIP

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Work Experience

University of Northern Iowa — Computer Technician

October 2016 - November 2017

- Configured, deployed, and supported systems at scale for Rod Library at the University of Northern Iowa, a regional comprehensive university of nearly 12,000 students.
- Provided support for all library patrons and employees, totaling approximately 350 PCs.
- Triageed and assigned incoming tickets in Samanage Service Desk.
- Ensured system integrity and security.
- Repaired existing and deployed new systems as necessary.

Education

Western Governors University — Systems Administration

March 2018 – Present

- Bachelor of Science in cloud and systems administration currently in-progress. Expected graduation of April 2019.

University of Northern Iowa — Political Science

August 2015 - November 2017

- Bachelor of Arts degree in political science partially fulfilled.

Volunteer Service

Mozilla

September 2008 - Present

As part of a global community of thousands of contributors, work to encourage growth of the Open Web and help further the Mozilla Manifesto

- Deploy and maintain applications and services on Amazon Web Services for a global community of over 10,000
- Maintain infrastructure for local Mozilla community websites
- Provided technical support for end users of Firefox through live chat and forums

University of Northern Iowa

January 2016 - December 2017

- Senator, Northern Iowa Student Government
 - Chair, Government and Legislative Affairs committee (April 2016 - April 2017)
- Director of Finance, UNI Freethinkers & Inquirers